



CROWN POSTURE BEDDING GOOD NIGHT SLEEP PROMISE

The Crown Posture Bedding 100 Night 'Good Night Sleep Promise' is available only on selected Crown Posture Bedding mattresses.

Terms and Conditions:

1. The exchange warranty is only available where an original purchaser is not satisfied with the feel of their Crown Posture Bedding mattress.
2. The mattress must be slept on for a minimum of 30 days from the date of delivery. Claims will only be accepted between days 30 and 100 (inclusive) from date of delivery.
3. Proof of Purchase must be presented upon claim by the original purchaser.
4. The mattress must be exchanged for another mattress from within the selected Crown Posture Bedding range. The Crown Posture Bedding range of mattresses covered in the Crown Posture Bedding 100 Night Sleep Promise includes Physio, Physio Pro, Physio Pro Advance, Premiere, Premiere Reserve and Premiere Signature. No other ranges are covered.
5. If the new mattress has a higher price than the original mattress, the purchaser shall pay the difference between the original purchase price and newly selected mattress price (plus applicable delivery charges). If the replacement mattress is priced lower than the original mattress, no refund for the difference in price will be given.
6. The Crown Posture Bedding Sleep Promise is for product exchange only. No refund or full credit will be offered as part of this program.
7. Should the original mattress have been purchased with a sales discount, the same sales discount will apply to the replacement order.
8. The new mattress which the customer wishes to obtain will be sold to the customer at a price determined by the retail store from which the original purchase was made (as stated on tax invoice).
9. The Crown Posture Bedding Good Night Sleep Promise does not apply to special sizes, custom-made orders or floor stock models.
10. A regular delivery and retrieval fee will be charged to customers for delivery and pick-up of any mattresses as part of this program. These charges will vary by region and can be confirmed by the store.
11. A mattress protector must be used on the mattress at all times. If the mattress is damaged or soiled in any way, it will be exempt from this offer.
12. The Crown Posture Bedding Sleep Promise applies to mattresses of the same size (e.g. Queen Size exchange for Queen Size only).
13. You may exchange your mattress only once within the 30-100 day period from the original delivery date.
14. The Crown Posture Bedding 100 Night Sleep Promise can only be claimed once from the original purchase date. No further claims will be accepted once the mattress replacement has been received.

The benefits given to you by this Sleep Promise are in addition to other rights and remedies that you may have under any applicable laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. For the purposes of the Australian Consumer Law, the person giving you this Sleep Promise is Crown Posture Bedding. Our address details are as follows: 2/11-15 Hardner Road, Mount Waverley VIC 3023, phone: 03 9544 8444, email:

admin@crownposture.com.au



PURCHASER NAME:

DELIVERY ADDRESS:

PHONE NUMBER:

EMAIL:

NAME OF ORIGINAL MATTRESS:

NAME OF REPLACEMENT MATTRESS:

ADDITIONAL COSTS:

STORE NAME:

SALES STAFF MEMBER NAME:

SIGN TO CONFIRM YOU HAVE READ AND UNDERSTOOD THE TERMS AND CONDITIONS ON THE COUNTER SIDE:

***NOTE: COPY OF PROOF OF PURCHASE REQUIRED TO PROCESS THIS ORDER. PLEASE ATTACH.**

PLEASE COMPLETE FORM AND EMAIL TO YOUR CROWN POSTURE BEDDING STATE REPRESENTATIVE.

